

Byblos AI Privacy Policy

Updated January 2025

In this Privacy Policy, the words “Service”, “Services” and “Platform” refers to the Byblos AI website, “we”, “us”, “our”, and “Byblos” refers to Byblos AI and “you” and “user” refers to you, the Byblos AI user.

At Byblos AI (“we,” “our,” “us”), we take your privacy seriously. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you use our Service. By accessing or using our Service, you agree to the Terms of this Privacy Policy.

If you have any questions or concerns about this Privacy Policy, please contact us at support@getByblos.com

1. Information We Collect

We may collect the following types of information when you use our Service:

- a) Usage Data: We collect information about how you interact with our Service, such as search queries, software preferences, browsing history, and engagement with the search results.
- b) Device Information: We may collect information about the device you're using to access the Service, including the type of device, operating system, browser type, and IP address.
- c) Cookies and Tracking Technologies: We may use cookies, web beacons, and similar technologies to track activity on our Service and personalize your experience.

2. How We Use Your Information

We use the information we collect for the following purposes:

- a) Providing and Improving the Service: To operate, maintain, and improve the functionality of our Service, including personalizing your experience and providing relevant software recommendations.
- b) Analytics: To analyze trends and usage patterns to improve the performance and features of the Service.
- c) Legal Compliance: To comply with legal obligations, resolve disputes, and enforce our terms and policies.

3. Sharing Your Information

We may share your personal information in the following circumstances:

- a) With Service Providers: We may share your information with third-party service providers who help us operate and improve our Service, such as cloud hosting providers, email communication services, and data analytics platforms. These providers are obligated to protect your information and use it solely for the purposes for which it was shared.

b) For Legal Compliance: We may disclose your information if required by law, regulation, or legal process (such as a subpoena) or to respond to a government request.

c) Business Transfers: In the event of a merger, acquisition, or sale of assets, your personal information may be transferred as part of the transaction. We will notify you of any such changes through email or a notice on our Service.

4. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, including compliance with legal obligations, resolving disputes, and enforcing our agreements. When your information is no longer needed, we will securely delete or anonymize it.

5. Your Rights and Choices

Depending on your location, you may have the following rights regarding your personal information:

a) Access: You may request access to the personal information we hold about you.

b) Correction: You may request corrections to any inaccurate or incomplete personal information.

c) Deletion: You may request the deletion of your personal information, subject to certain legal exceptions.

e) Data Portability: You may request a copy of your personal information in a structured, commonly used, and machine-readable format.

To exercise any of these rights, please contact us at support@getByblos.com

6. Security of Your Information

We implement reasonable security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no security system is completely secure, and we cannot guarantee the absolute security of your information.

7. International Data Transfers

If you are located outside the United States, please note that your information may be transferred to, and processed in, countries other than your own, including the United States. By using the Service, you consent to the transfer of your personal information to countries outside of your jurisdiction, where data protection laws may differ from those in your country.

8. Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your experience on our Service. Cookies are small text files that are placed on your device to remember your preferences and improve the functionality of the Service. You can control cookie settings through your browser, but disabling cookies may limit your ability to use certain features of the Service.

9. Children's Privacy

Our Service is not intended for individuals under the age of 18, and we do not knowingly collect personal information from children. If we become aware that we have inadvertently collected personal information from a child under 18, we will take steps to delete that information as quickly as possible.

10. Changes to This Privacy Policy

We may update or modify this Privacy Policy from time to time. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.